



DLA Troop Support 2019 Hall of Fame Inductee **GERALDINE M. CROMLEY**

Geraldine M. Cromley is being inducted into the Defense Logistics Agency Troop Support Hall of Fame, Class of 2019 for her outstanding mission support from 1979 through 2017. Ms. Cromley's unique skills, expertise and diverse breadth of organizational knowledge continues to impact DLA Troop Support.

Ms. Cromley served in several capacities throughout her career at DLA Troop Support and its legacy organizations, culminating her career as Director of the Process Compliance Directorate. Ms. Cromley helped establish the directorate in 2014, while providing oversight of DLA Troop Support's audit process to coincide with the Department of Defense's requirement of being "audit ready" by 2017. During this process, Ms. Cromley was well respected amongst her peers as they sought out her vast knowledge and willingness to educate others on policy, procedures and potential red flags of the upcoming audits. Her innate ability to predict potential barriers and incorporate solutions ahead of time made her contributions invaluable to the organization's audit readiness.

While serving as the Chief of the Subsistence Business Office, Ms. Cromley helped facilitate the directorate's transition from a legacy cataloging system to Enterprise Business System (EBS). Through her own initiative, Ms. Cromley designed and developed an innovative application to aid Subsistence in reconciling its financial records, reducing its reporting errors to make timely payments to vendors. As the Program Manager for Subsistence Total Order and Receipt System (STORES), Ms. Cromley's overall knowledge of Subsistence and her ability to plan and manage both, financial and systemic resources, allowed her to determine the most efficient and cost effective methods of support to warfighters. Under her leadership and with teamwork across numerous offices, the STORES Reconciliation Tool is still in use today to provide efficient and timely financial reporting.

Ms. Cromley is a true example of dedication and service through unselfish duty, and she has helped transform DLA Troop Support in many ways throughout the course of her 38 year-long

career with DLA. Ms. Cromley's hard work, business acumen and leadership defined her career, and her continuous drive for process improvement and fiscal stewardship continues to increase organizational effectiveness.